

Kodak Scan Station 100 Pre-Purchase Checklist and Frequently Asked Questions

Use of this form: determine before you purchase a *Kodak Scan Station 100* whether it will be a good fit for your network. Acquire the information needed about your network to assure a smooth installation.

Assumptions:

- Be sure the reader is familiar with the network environment in which the Scan Station will be deployed.
- Be sure the installer is a competent network administrator experienced with the following technologies:

Pre-Purchase checklist:

Yes No Questions

- | | | |
|--------------------------|--------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/> | 1. There is a Microsoft Server 2000 or Server 2003 acting as a primary domain controller on your network. |
| <input type="checkbox"/> | <input type="checkbox"/> | 2. You can obtain an account on the domain with the permissions needed for your users to access the network drives and printers available via the domain. |
| <input type="checkbox"/> | <input type="checkbox"/> | 3. You have a network printer whose print queue is managed on the Microsoft Server. |
| <input type="checkbox"/> | <input type="checkbox"/> | 4. You have an outbound email server that supports the Simple Mail Transfer Protocol – SMTP (preferably unauthenticated). |
| <input type="checkbox"/> | <input type="checkbox"/> | 5. If using authenticated SMTP for your outbound email server configuration, the login credentials are the same as those for the Microsoft domain. |
| <input type="checkbox"/> | <input type="checkbox"/> | 6. You will be using the Scan Station for one of the following languages: Dutch, English, French, German, Italian, Japanese, Korean, Portuguese, Russian, Simplified Chinese, Spanish, Traditional Chinese or Turkish. |
| <input type="checkbox"/> | <input type="checkbox"/> | 7. Your network is Ethernet. |

What if some of the answers to the questions above are NO? The following table assumes that you answered **Yes** to the questions above. Several **No** answers to the questions above imply reasons that you may not be able to use some of the features of the Scan Station 100.

Question #	Email	Network Folder	Network Printers/ Fax Printers	USB drive
1	Unauthenticated SMTP may work. Currently authenticated SMPT will not work.	Will not work. Requires permissions on NT domain.	Currently does not work. Requires permissions on NT domain.	OK
2	Unauthenticated SMTP may work. Currently authenticated SMPT will not work.	Will not work. Requires permissions on NT domain.	Currently does not work. Requires permissions on NT domain.	OK
3	OK	OK	Currently does not work. Only printers with queues managed on the NT server are supported.	OK
4	Currently does not work. Requires a SMTP server to send email.	OK	OK	OK

Question #	Email	Network Folder	Network Printers/ Fax Printers	USB drive
5	Not supported	Not supported	Not supported	Not supported
6	Will not install	Will not install	Will not install	OK

Recommended Practices:

- To avoid confusion when troubleshooting an installation, use static IP addresses instead of DHCP, WINS or fully qualified domain names to identify your servers.
- Validate the case of server and printer items in the Scan Station 100 menu.
- Login to the domain from a client PC using the Scan Station 100 account and verify domain permissions needed to access each menu item. This should include accessing network shares, sending email, printing and faxing.

Frequently Asked Questions:

Will my Scan Station 100 work with Novell, Linux/Unix, Windows Workgroups?

Yes, the Scan Station 100 can scan and store documents on a variety of networks including Windows Server 2000/2003 and Linux/Unix. Any network that supports the SMB protocol should work with the Scan Station 100. Novell has not specifically been tested, but if the SMB protocol is supported, it should work.

I have a token ring network. Can the Scan Station work with it?

No. The Scan Station supports Ethernet networks only.

Are any improvements planned for the Scan Station 100?

While we don't reveal our specific development objectives and activities, we will continually improve the Scan Station and will usually have something new planned. Go to [/go/disupport](#) and download the latest version of this document to check our most recent feature additions and language support, or check with your Kodak Representative.